

# Dominic Mena

Software Engineer // Business Operations

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## RECENT PROJECTS

### Portfolio — *Dominicmena.com*

• Portfolio built with Nextjs, Animation and Tailwind: Designed and built a personal portfolio website showcasing projects and skills, utilizing animations and Tailwind CSS to create an engaging and visually appealing user experience.

### Full Stack E-Commerce App — *Uvinyl.vercel.app*

• Developed a full stack e-commerce website using React, Tailwind, User Auth. Providing a user-friendly interface for customers to browse and purchase products, implemented payment integration, and integrated a back-end server to manage inventory and orders.

### Recipe API App — *vuejs-search-meals-murex.vercel.app*

• Built with Vue.JS, Vuex, & Tailwind - An app providing users with a comprehensive API database to search recipes from all over the web. This app taps the recipe database using 3 different endpoints for a versatile search experience.

## EXPERIENCE

### Associate Engineer

Innovative-e

August 2023 - Present

- Developing, troubleshooting, fixing, and enhancing SaaS based solutions and applications for customer facing projects.
- Create and update solution and application documentation both internal and external.
- Create and maintain User Acceptance Test scripts for customer solutions.

## SKILLS

• React • Vuejs • Next.js • Node.js • Typescript • MongoDB • CSS • HTML5 • JavaScript • Microsoft Excel • Github • JIRA

## SUMMARY

As a full stack software engineer with expertise in JavaScript, React, Vuejs, Nextjs, Python, Django, MongoDB, and Node.js, I am well-equipped to contribute to any Software Engineer team. My proficiency extends beyond technical skills, as I bring strong project management, strategic planning, data analysis, & operations management abilities to the table. I am experienced in utilizing SQL, data mining, data entry, auditing, and Microsoft Excel to support my work.

## LANGUAGES

Spanish - Fluent

## **Software Engineer Intern**

i4Software

June 2023 - Present

- Work closely with a talented & experienced team, actively developing state-of-the-art applications
- Fully immersed in the entire Software Development Life Cycle (SDLC), experiencing each stage firsthand.
- Involved in every step of the process from gathering requirements and creating designs to coding, testing, and deploying the apps.

## **Senior Strategy & Operations Associate**

DoorDash

Aug 2021 - Dec 2022

- Conducted data analysis by writing SQL queries in MODE to extract large data samples related to merchant inquiries, such as sales, reconciliations, and consumer reports
- Collaborated with account owners to ensure smooth onboarding of merchants and resolve any issues that may arise during the process
- Developed and implemented projects related to commission audits, process gaps, and document improvements to enhance operational efficiency

## **Lead Merchant Operations Associate**

DoorDash

Jul 2019 - Aug 2021

- Established and managed team structure, including creating training documents and schedules, conducting team meetings, and tracking metrics
- Trained new merchants on platform tools and navigation to facilitate their onboarding.
- Created and built out a team structure such as: training docs/schedule, team meetings, setting performance metrics.

## **Non-Partner Launch Lead**

DoorDash

Mar 2017 - Jul 2019

- Conducted thorough data verification to ensure accuracy before uploading large amounts of data to the platform
- Created and streamlined standard processes to work cross-functionally with vendors & stakeholders
- Facilitated communication between internal teams and vendors to coordinate and meet deadlines

## EDUCATION

### **Arizona State University** — *Bachelor's Degree*

2017

Philosophy

### **General Assembly** — *Certificate*

2023

Full Stack Software Engineering